



SMS Terms and Conditions

By enrolling in UES's SMS alert program, you agree to receive non-emergency service-related text messages regarding account information, outages, usage, billing, payment, field operations, restoration updates, Customer to Grid Solutions, and Load Reduction.

UES may also send urgent safety notifications for emergency purposes regardless of your SMS opt-in status in accordance with the law. Message and data rates may apply. Message frequency varies based on your account activity and service-related conditions.

Your consent to receive non-emergency SMS alerts is not required to obtain electric or natural gas service. UES does not sell your personal information and shares it only as necessary to provide services as described in our Privacy Policy.

You may opt-out of non-emergency alerts at any time by replying STOP. For help call UES Customer Care at 1-877-837-4968.

More information:

- Privacy Policy: <https://www.uesaz.com/privacy/>
- Terms & Conditions: <https://www.uesaz.com/terms-of-use/>