



PSMS Privacy Policy

UniSource Energy Services (UES) values your privacy. When you enroll in our SMS alert program, we use your mobile number to send non-emergency service-related text messages, which include notifications about account information, outages, usage, billing, payment, field operations, restoration updates, Customer to Grid Solutions, and Load Reduction.

UES may also send urgent safety notifications for emergency purposes regardless of your SMS opt-in status in accordance with the law.

Message and data rates may apply. Message frequency will vary based on your account activity and service-related conditions.

UES does not sell your phone number or personal information to third parties for marketing purposes. Your information is used only to provide messaging services as described in our Privacy Policy.

You may opt-out of non-emergency alerts at any time by replying STOP to any message. For help with the opt-out or opt-in process, please contact UES Customer Care at 1-877-837-4968.

For more details:

- Privacy Policy: <https://www.uesaz.com/privacy/>
- Terms & Conditions: <https://www.uesaz.com/terms-of-use/>