SECTION NO. 6
SERVICE LINES AND ESTABLISHMENTS

A. Priority and Timing of Service Establishments

1. After an Applicant has complied with the Company's application requirements, has been accepted for service by the Company, and obtained all required permits and/or inspections indicating that the Customer's facilities comply with local construction, safety and governmental standards or regulations, the Company will schedule that Customer for service establishment.

2. All charges are due and payable before the Company will schedule the Customer for service establishment.

3. Service establishment will be scheduled for completion within five (5) business days of the date the Customer has been accepted for service, except in those instances when the Customer requests service establishment beyond the five (5) business day limitation.

4. When the Company has made arrangements to meet with a Customer for service establishment purposes and the Company or the Customer cannot make the appointment during the prearranged time, the Company will reschedule the service establishment appointment to the satisfaction of both parties.

5. The Company will schedule service establishment appointments within a maximum range of four (4) hours during normal business hours, unless another time frame is mutually acceptable to the Company and the Customer. For any scheduled appointment an adult 18 years or older must be present.

6. Service establishments will be made only by qualified service personnel of the Company or its authorized representatives.

7. For the purposes of the rule, service establishments are where the Customer's facilities are ready and acceptable to the Company and the Company needs only to install or read a meter or turn the service on.

8. Whenever an Applicant requests after-hours handling of his request, the Company will charge Fee No. 5 set forth in the UNS Gas Statement of Charges unless a special call out is required. If a special call out is required, the charge will be for a minimum of one (1) hour at a rate set forth as Fee No. 6 in the UNS Gas Statement of Charges for the service work on the Customer's premises. Special handling of calls and the related charges will be made only upon request of the Applicant. Even so, a Customer's request to have the Company establish service after-hours is subject to the Company having staff available; there is no guarantee that the Company will have the staffing available for service establishment, reestablishment or reconnection after regular business hours.

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B. Facilities

1. Customer Provided Facilities

   a. An Applicant for service will be responsible for the safety and maintenance of all Customer piping from the point of delivery to the point of consumption.

   b. Meters will be installed in a location suitable to the Company where the meters will be safe from vehicle traffic and other outside forces, readily and safely accessible for reading, testing and inspection, and where such activities will cause the least interference and inconvenience to the Customer. The Customer will provide, without cost to the Company and at a suitable and easily accessible location, sufficient and proper space for the installation and maintenance of the meter set assembly ("MSA").

   c. Where the meter or service line location on the Customer's premises is changed at the request of the Customer or due to alterations on the Customer's premises, the Customer will provide, and have installed at his expense, all Customer piping necessary for relocating the meter and the Company may make a charge for moving the meter and/or service line.

   d. On all newly-constructed Customer piping at the meter interconnection, the Customer will be required to install necessary piping and equipment before the meter is installed.

2. Company Provided Facilities

   a. The Company will install, at its own expense, the MSA at a suitable location near the side wall of the Customer's building approximately three (3) feet or more from that front corner of the building nearest to the street in which the Company's distribution main is located. However, the Company, at its option, has the right to locate the meter at any location meeting the criteria of Subsection B.1.b of this section. The MSA will be located at a suitable distance from obstacles as might be defined by applicable building or other codes.

      The three (3) feet as noted above refers to the approximate location of the meter from the corner of thebuilding that is nearest to the street in which the distribution main servicing that Customer is located. The gas service riser, service cock, regulator and meter are all above ground. The service from the Company's distribution main to the building is below ground.

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b. The Company or authorized representative will install the gas service line and make all connections of the gas service line from the distribution main to the service riser stop valve. The Company will in all cases be responsible for the cost of construction of the service line from the Company's distribution main to the Customer's property line for an amount not to exceed the allowable investment as calculated by the Incremental Contribution Study (see Section 7.B), with the Customer reimbursing the Company for the difference or utilizing the Connection Cost Support Program as described in the Company's Tariffs. The Customer will reimburse the Company for the gas service line on the Customer's property at a rate of forty-two dollars and fifty cents ($42.50) per foot. The Customer is responsible for removal of landscaping prior to installation or be subject to applicable charges. For Customers who provide the trench for the service line on the Customer's property, Section No. 7.B.4.d will apply and the Customer will reimburse the Company at a rate of thirty-seven dollars and fifty cents ($37.50) per foot. The Customer will comply with all Company requirements of a Customer provided trench. The Customer, at the Customer's own expense, will furnish, install, and be responsible for all other pipe, fittings, connections, and appurtenances between the point of delivery and each point of consumption. The cost of installation, paid by the Applicant, will be the average actual cost of installation, calculated and averaged annually by the Company.

c. No Customer-owned pipe will be directly connected with the Company's distribution mains or services. No connection will be made by the Customer between the facilities of the Company, including the meter, service cock and regulator and those of the Customer, nor will any facilities of the Company be set, connected, disconnected, removed, repaired or altered except by the Company's representatives.

d. A single meter and a single point of delivery may be used to supply a group of buildings, such as those of a hospital or industrial establishment under single ownership or control. Such applications may fall under the Master Meter rule as defined in the Arizona Administrative Code.

e. The Company may decline service to mobile residences or portable or other temporary structures if the conditions do not afford adequate protection for the occupant(s) thereof, or the persons or property of others. In no event will gas service be permitted, if to the Company's knowledge, the Customer or the Customer's facilities fail to meet applicable requirements of law, of the State, or of any local code.

3. Easements and Rights-of-Way

a. At no cost to the Company, each Customer will ensure adequate easements or rights-of-way are granted to the Company and that such easements or rights-of-way are satisfactory to the Company to allow for proper service connection and as may be necessary for gas system reliability. Failure on the part of the Customer to cause adequate easements and rights-of-way to be granted will be grounds for the Company to refuse service.

b. When the Company discovers that a Customer or the Customer's Agent is performing work, has constructed facilities or has allowed vegetation to grow adjacent to or within an easement or right-of-way that poses a hazard or is in violation of federal, state or local laws, ordinances, statutes, Rules or

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Regulations, or significantly interferes with the Company's access to equipment, the Company may notify the Customer or the Customer's Agent and may take whatever actions are necessary to eliminate the hazard, obstruction or violation at the Customer's expense.

4. Unauthorized work or facilities

When the Company discovers that a Customer or the Customer's Agent has performed work or has constructed facilities that has altered the installation of the Company's facilities to the point that work is necessary to restore the previously installed Company facilities to meet regulatory or Company requirements, the Company will notify the Customer or the Customer's Agent and the Company will take whatever actions are necessary to eliminate the hazard or violation at the Customer's expense.

5. Point of Delivery

The point of delivery for all gas delivered to any Customer will be at the point of interconnection between the facilities of the Company and those of the Customer.

6. Excess Flow Valve and Manual Service Line Shut-off Valve Installation

In accordance with Title 49, Sections 192.381, 192.383 and 192.385 of the Code of Federal Regulations, the installation of an Excess Flow Valve ("EFV") or Manual Service Line Shut-off Valve ("MSV") will be performed by the Company on all newly installed or replaced service lines connected to its distribution system before the service line is activated.

a. Applicable service line types:

i. A single service line to one single-family residence;

ii. A branched service line to a single-family residence (SFR) installed concurrently with the primary SFR service line (i.e., a single EFV may be installed to protect both service lines);

iii. A branched service line to a single-family residence (SFR) installed off a previously installed SFR service line that does not contain an EFV;

iv. Multifamily residences with known customer loads not exceeding 1,000 SCFH per service, at time of service installation based on installed meter capacity, and;

v. A single, small commercial customer served by a single service line with a known customer load not exceeding 1,000 SCFH, at the time of meter installation, based on installed meter capacity.

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vi. For service lines with meter capacity that exceeds 1,000 SCFH, an MSV or, if possible, based on sound engineering analysis and availability, and EFV, will be installed.

b. The Company is not required to install an EFV if one or more of the following conditions are present:

i. The service line does not operate at a pressure of 10 psig or greater throughout the year;

ii. The Company has prior experience with contaminants in the gas stream that could interfere with the EFV's operation or cause loss of service to a customer;

iii. An EFV could interfere with the necessary operation or maintenance activities, such as blowing liquids from the line; or

iv. An EFV meeting the performance standards in 49 C.F.R. § 192.381 is not commercially available to the Company.

c. The Applicant will provide the Company information concerning the gas usage and demand requirements. The EFV or MSV will be designed and constructed so that suitable gas capacity is available and satisfactory to the Company.

d. The Company will construct, own, operate, and maintain the EFV or MSV in connection with the service line installation.

e. Costs associated with the mandated installation of the EFV will be paid by the Applicant as a nonrefundable Contribution in Aid of Construction ("CIAC").

i. The cost of installation, paid by the Applicant, will be the average actual cost of installation, calculated and averaged annually by the Company.

f. Where it is necessary to change or alter the EFV, due to a request or alteration of the Customer's premise by the Customer, the Customer will reimburse the Company for all expenses in connection with upgrading or removing the EFV.

g. The Company will pay for all costs associated with replacement or maintenance of the EFV or MSV in connection with a line replacement or maintenance project.

h. The Customer has the right to request an EFV installed on their existing service line if the load does not exceed 1,000 SCFH and the conditions in part 6(b) are not present. The Company will notify the Customer of the following:

i. All costs associated with the installation will be paid by the Applicant.

ii. All costs for maintaining and replacing the EFV will be paid for by the Customer, unless replacement is part of a Company replacement or maintenance project.

iii. The Company will install the EFV at a mutually agreeable date.