

# UNS Gas, Inc. Rules & Regulations

Original Sheet No.: <u>909</u> Superseding:\_\_\_\_\_

### SECTION NO. 9 METER READING

- A. Company or Customer Meter Reading
  - 1. The Company may, at its discretion, allow for Customer reading of meters.
  - 2. It will be the responsibility of the Company to inform the Customer how to properly read the Customer's meter.
  - 3. Where a Customer reads the meter, the Company will read the Customer's meter at least once every six (6) months.
  - 4. The Company will specify the timing requirements for the Customer to submit the monthly meter reading to conform to the Company's billing cycle.
  - 5. In the event the Customer fails to submit the meter reading on time, the Company may issue the Customer an estimated bill.
  - 6. Meters will be read monthly on as close to the same day each month as practical.
- B. Measuring of Service
  - 1. All gas sold by the Company will be metered, except in the case of gas sold according to a fixed charge schedule, or when otherwise authorized by the ACC.
  - 2. When there is more than one (1) meter at a location, the metering equipment will be so tagged or plainly marked as to indicate the facilities being metered.
  - 3. If and when the Company installs multiple meters or service lines to serve a single Customer for the Company's convenience, meter readings may be combined for billing purposes.
- C. Customer-Requested Meter Rereads
  - 1. At the request of a Customer, the Company will reread that Customer's meter within ten (10) business days after such request by the Customer.
  - 2. Any reread will be charged to the Customer at a rate set forth as Fee No. 1 in the UNS Gas Statement of Charges, provided that the original reading was not in error
  - 3. When a reading is found to be in error, the re-read will be at no charge to the Customer.



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Original Sheet No.: <u>909-1</u> Superseding:\_\_\_\_\_

#### SECTION NO. 9 METER READING (continued)

D. Access to Customer Premises

The Company will have the right of safe ingress to and egress from the Customer's premises at all reasonable hours for any purpose reasonably connected with the furnishing of service and the exercise of any and all rights secured to the Company by law or the ACC's rules or the Company's Rates.

#### E. Customer-Requested Meter Tests

The Company will test a meter upon Customer request and will be authorized to charge the Customer for such meter test. The charge for the meter test is set forth as Fee No. 5 in the UNS Gas Statement of Charges. However, if the meter is found to be in error by more than three percent (3%), no fee will be charged to the Customer.

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