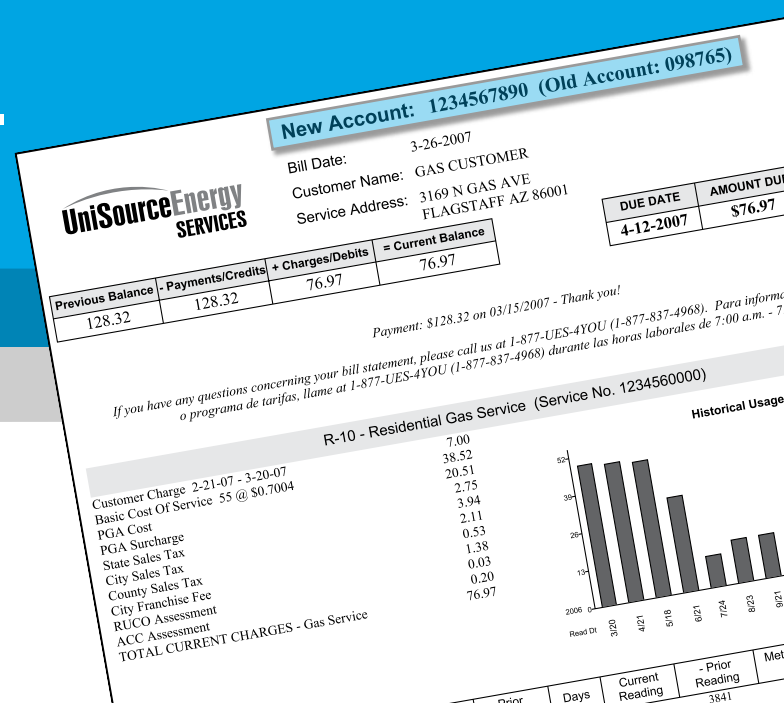


A New Look for Your Bill. A New Account Number.

The Same Safe, Reliable Gas Service.

See inside for an explanation of your new UES bill.



Here's Why We're Changing Your UES Bill:

In the effort to keep your gas rates as low as possible, we're always looking for ways to improve our productivity and control our costs. So we are pleased to announce that we have upgraded our computer system for billing and customer information, helping us to improve our customer service capabilities and enhance efficiency.

As a result of this upgrade, **your bill format has changed, and you have been assigned a new account number.**

And that's not all that's changing. See the back of this brochure for information about our powerful new Web site.

Para obtener informacion en español, por favor visite uesaz.com o llame al 1-877-UES-4YOU.

Visit our new, powerful Web site: uesaz.com.

Along with the upgrade of our billing and customer information computer system, we have enhanced our UES Web site. Register for "Account Manager" at uesaz.com and you'll be able to:

- > enroll in *UES e-bill* (receive, view and pay your UES bill online from anywhere, anytime);
- > access your most recent 12 months of online bills;
- > request a duplicate bill;
- > connect, disconnect or transfer gas service;
- > update your account information (such as name, phone number and mailing address);
- > and more!

