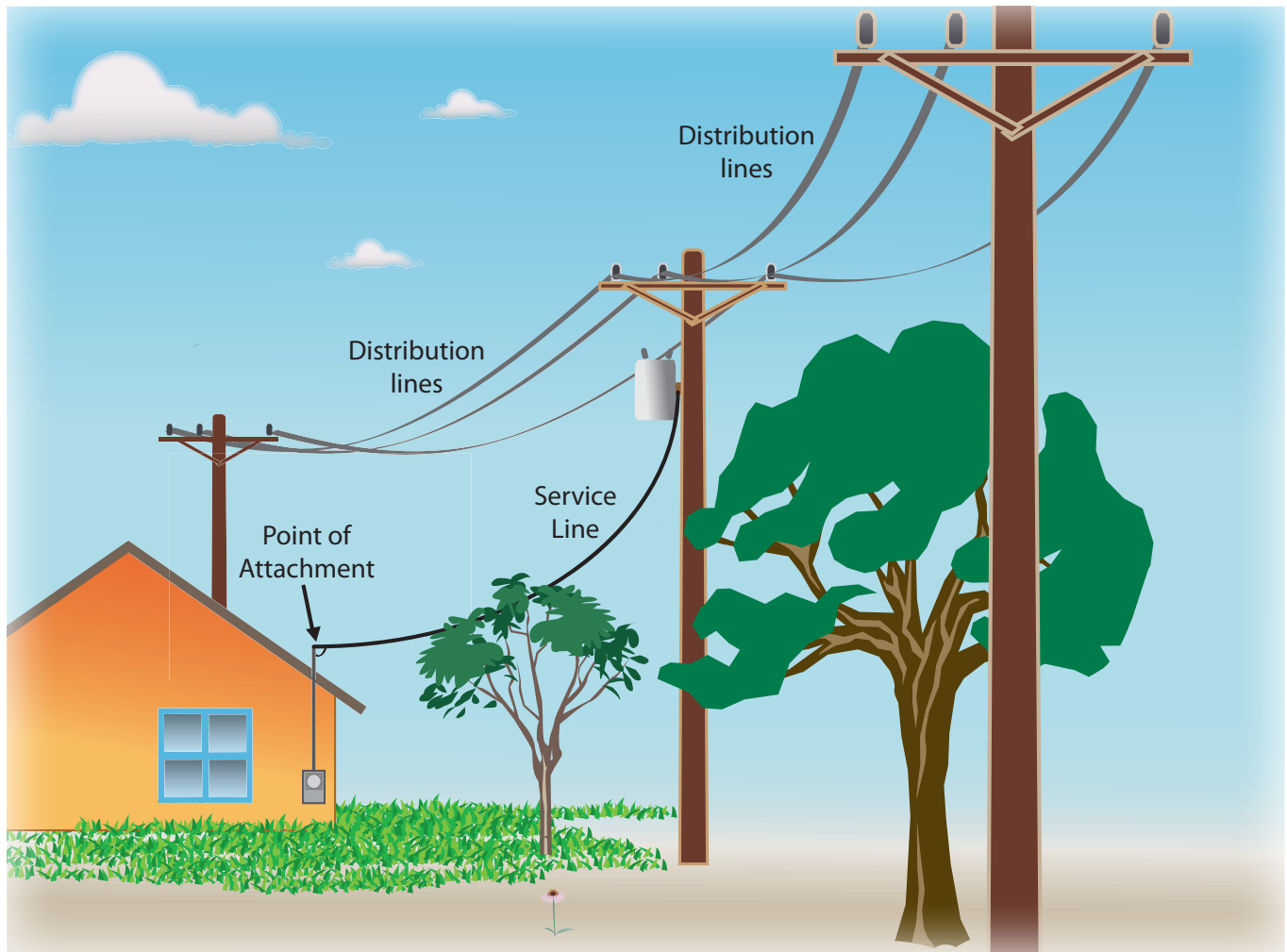


Clearing the Way **For Reliable Service**



As part of our commitment to safe, reliable service, UniSource Energy Services (UES) works to prevent trees and other vegetation from growing into our equipment. Trees that make contact with electric distribution facilities can cause power outages and present a safety hazard for the public.

Under rules approved by the Arizona Corporation Commission, UES and our tree-trimming contractors have the right and responsibility to eliminate potential hazards to distribution equipment caused by vegetation planted on both public and private property.

The work will be done safely and carefully using methods recommended by arborists. You will not be charged for this service unless the growth of trees on your property has required us to trim them more frequently than once every three years.

Our crews will not be clearing vegetation away from the service line that connects your home or business to our distribution system. Maintaining clearance for this line is the customer's responsibility.

Customers who wish to clear vegetation away from service lines themselves must first call UES at 877-837-4968 to ask that their power be turned off for the duration of their work. There is no cost for this temporary suspension of electric service. Customers may also hire UES crews to perform this work for a fee.

